

Birkenhead Bus Station

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Location

Birkenhead Bus station is situated in the town centre at the junction between Claughton Road and Conway Street. It is adjacent to The Grange Shopping Centre and Birkenhead Market.

It has a total of 10 stands and incorporates a Merseytravel centre.

General Description

Birkenhead bus station is oval shaped with bus stands situated on both sides of the station in two separate buildings. The buses enter the station from Conway St and can either stop at the first set of stands situated adjacent to Grange Shopping Centre numbered 1 to 4 or can continue and turn right to the stands 5 to 10 situated adjacent to Conway St. There are openings at each stand to access the bus; indicated by carpet at each opening. All stands are under cover but open to the elements in parts. The walls to the stands are predominantly made from glass with yellow markings of Merseytravel logo. There is seating at various points alongside all of the stands. The two buildings of the bus station can be entered and exited at both ends. There is a small crossing point splitting the two sections of the bus station situated at the point furthest away from the road entrance on Conway St. There is a Merseytravel information centre near this crossing point at the entrance adjacent to Birkenhead Market.

Layout

For the purposes of this guide, Merseytravel Centre is the starting point for the description of the layout.

Merseytravel Centre is situated on the side of the station adjacent to Birkenhead Market /Conway St. You are indoors at this point. With your back to the travel centre, you will have an automatic door to you right leading to a crossing point and the bus stands numbered 4 through to 1 adjacent to Grange Shopping Centre on the right.

Stands 5 – 10 are situated to the left of the Merseytravel Centre alongside Conway St.

Stands 4 -1

Stands 4 – 1 can be accessed from Mersey Travel Centre by turning right and exiting the building through automatic doors, to immediately

cross the small crossing point between the two buildings. This is indicated by tactile paving along the edge of the crossing point. There are also 4 metal bollards on the edge of both sides of the crossing point.

When standing at this crossing, the traffic will come from your left. It is predominantly buses, but some cars do occasionally use this route for access. Across the crossing and slightly to the left, enter this part of the bus station through automatic doors to reach bus stands 4 -1.

These are situated inside on the left hand side of the building with openings to access the buses at each stop. There are no doors to these openings.

There are no tactile clues to the location of each stop apart from a small mat immediately in front of the opening described previously. There is a contrasting yellow strip running the length of the bus station in the middle of the red floor with a strip at right angles to the left to indicate the point of individual bus stops. There are large signs above each stop at ceiling height indicating the number of the stop. These are black against yellow. The waiting area for each bus stop is in the general location of the openings.

Part way along the right hand side of this section is an exit to the shopping area of Princes Pavement in Grange Shopping Centre. Facing the exit, there is a customer help button located on the left hand side of the opening.

At the end of the bus stands past stand 1, is another automatic door leading to pedestrian crossing on Conway St and entrance road to bus station near to the Argos store. This leads to an island and another pedestrian crossing to access the other half of the bus station with stands 5 -10.

Stands 5 – 10

Stands 5-10 can be accessed from Merseytravel Centre. With your back to the travel centre turn left and travel along a narrow part of the corridor, through automatic doors, past several vending machines and veering slightly to the right, the corridor will open up with bus stands on both sides.

Stands 5, 6 and 7 are on the right hand side of the corridor and face stands 4-1 across the busway. Stands 10, 9 and 8 are on the left hand side with doors that open when the bus approaches as these face out on to Conway St.

Facing Stand 6 and next to stand 8 there is a customer help button located to the left of the opening.

There are no tactile clues to the location of each stop apart from a small mat immediately in front of the opening described previously. There is a contrasting yellow strip running the length of the bus station in the middle of the red floor with strips at right angles to indicate the point of individual bus stops. There are large signs above each stop at ceiling height indicating the number of the stop. These are black against yellow. There are also large numbers for each stand on the glass above each doorway. The waiting area for each bus stop is in the general location of the openings. There are groups of seats along both sides of the corridor. These are bright yellow in colour.

At the end of the bus stands there is another automatic door leading out onto Conway St and tactile paving leading to a pedestrian crossing on the bus exit road. This leads to an island with a pedestrian crossing on bus the station entrance road and access to stands 1 -4.