

## **Queens Square Bus Station**

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### **Location**

Queens Square Bus Station is located on Hood St / Roe Street in the city centre and travels from Whitechapel uphill along Hood St / Roe St towards St Johns Lane. It is situated on both sides of Hood St / Roe St with a pedestrian crossing half way along and traffic light crossings at each end. Merseytravel Information Centre is situated in Queens Square at the mid point of the station close to the pedestrian crossing. It is on the side of Roe St closest to St Johns precinct.

### **General Description**

Queens Square Bus Station is one of two large bus stations within the immediate vicinity of Liverpool City Centre. The other being Liverpool One.

It is located on two sides of Hood Street / Roe Street and has 12 bus stands in total. Stands 1 – 8 are located on the side of the road furthest away from Merseytravel Information Centre. Stands 9 – 12 are located on the same side as the Merseytravel information Centre. This bus station is usually very busy at most times of the day.

### **Layout**

Using Merseytravel Centre in Queens Square as the starting point and with your back to the centre, facing the road, if you move straight ahead you will come to the pedestrian crossing situated half way along Hood St / Roe St.

This has a large opening to accommodate the high number of pedestrians that use it.

The gap from left to right is large with tactile paving in a rectangular border around the area immediately in front of the crossing.

The actual road crossing is quite wide, with the road surface coloured cream and is usually very busy with other pedestrians.

The controls for the crossing are situated on the left, right and in the middle of the space.

Once across the crossing, bus stands 1 - 4 are to the left and bus stands 5 – 8 are to the right.

Bus stands 9 – 12 are situated on the same side of the road as the Mersey travel centre.

There are railings along the whole of the edge of the pavement on both sides of Hood St / Roe St.

The only gaps occur where there are crossing points and where there is an opening to get on the bus.

#### **Stands 1 – 4**

Stands 1 – 4 can be accessed across the pedestrian crossing from Merseytravel Centre.

From the centre, move across the open space and slightly to the left in front of you to locate the pedestrian crossing.

Once across the crossing turn left and, if required, there is a narrow tactile strip of directional tiles running alongside the bus stands.

This runs the whole length of the outside of the bus stands to help with orientation. The strip leads all the way to pedestrian crossings on Whitechapel and the bottom of Hood St / Roe St

The individual bus stands are to the left of this tactile strip. The first stand you come to is number 4 and they decrease to number 1 as you continue down hill with the road on your left.

As you pass the opening for each individual bus stand there is a tactile strip at right angles to the main strip indicating the entrance for each stand. This also leads to a change in surface to soft paving underfoot around the base of an information stand. There is also a customer help button on this information stand, to the left hand side and approximately 30 centimetres from the base of the stand. If this is pressed, a member of Merseytravel staff should attend.

Each numbered stand has its own individual bus shelter which is made from glass panels and is oval in shape.

There are a small number of seats in each of the bus stands. There is also another opening at the opposite end to the entrance.

All of the bus stands are under cover but open to the elements to some degree.

#### **Stands 5 – 8**

Stands 5 – 8 can be accessed across the pedestrian crossing from Merseytravel Centre.

From the centre, move across the open space and slightly to the left in front of you to locate the pedestrian crossing.

Once across the crossing turn right and, if required, there is a narrow tactile strip of directional tiles running alongside the bus stands.

This runs the whole length of the outside of the bus stands to help with orientation. This strip leads all the way to bus stand 8 and beyond this to the pedestrian crossing at the junction with St Johns Lane.

The individual bus stands are to the right of this tactile strip. The first stand you come to is number 5 and they increase to number 8 as you go further up the slope with the road on your right.

As you pass the opening for each individual bus stand there is a tactile strip at right angles to the main strip indicating the entrance for each stand. This also leads to a change in surface to soft paving underfoot around the base of an information stand. There is also a customer help button on this information stand, to the left hand side and approximately 30 centimetres from the base of the stand. If this is pressed, a member of Merseytravel staff should attend.

Each numbered stand has its own individual bus shelter which is made from glass panels and is oval in shape.

There are a small number of seats in each of the bus stands. There is also another opening at the opposite end to the entrance.

All of the bus stands are under cover but open to the elements to some degree.

### **Stands 9 – 12**

Stands 9 – 12 are located on the same side of the bus station as the Merseytravel centre. With your back to the centre and facing the road, turn immediately left and follow the rounded building line on the left until you start going down hill with the road on your right. If required, there is a narrow tactile strip of directional tiles running down the centre of the pavement and this starts at the front of the very first bus stand number 9. This runs the whole length of the outside of the bus stands to help with orientation. The strip leads all the way to pedestrian crossings on Whitechapel and the bottom of Hood St / Roe St.

The individual bus stands are located to the right of this strip. The first stand you come to is number 9 and they increase in number to 12 as you go down the hill.

As you pass the opening for each individual bus stand there is a tactile strip at right angles to the main strip indicating the entrance for each stand. This also leads to a change in surface to soft paving underfoot around the base of an information stand. There is also a customer help button on this information stand, to the left hand side and approximately 30 centimetres from the base of the stand. If this is pressed, a member of Merseytravel staff should attend.

Each numbered stand has its own individual bus shelter which is made from glass panels and is oval in shape.

There are a small number of seats in each of the bus stands. There is also another opening at the opposite end to the entrance.

All of the bus stands are under cover but open to the elements to some degree.

Between stands 9 -12 there are public toilets located on the left hand side of the pavement, set back slightly.